**Testing Results:**

Testing queries for Technical module

* **What are the potential causes and solutions for error code 015D?**

A screenshot of a computer

Description automatically generated

* **How can intermittent signal loss on a Hopper 3 be diagnosed and resolved?**

**Image 1 :**

A screenshot of a computer

Description automatically generated

**Continue Answer in Image 2:**

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Description automatically generated

* **What is the meaning of error code 311, and how can it be fixed?**

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Description automatically generated

* **What are common issues with Wireless Joeys, and how can they be resolved?**

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Description automatically generated

* **What steps should be taken if a Hopper is stuck on the Android recovery screen?**

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* **How can internet speed and buffering issues on a Hopper be addressed?**

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* **How can a technician explain local channel restrictions to a customer who has moved?**

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* **How should a technician prioritize troubleshooting multiple error codes (e.g., 015, 021, 311)?**

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* **What are the potential causes of frequent Hopper 3 reboots, and how can they be resolved?**

**Image 1:**

A screenshot of a computer

Description automatically generated

**Continue Answer in Image 2:**

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Description automatically generated

* **What are some preventive maintenance tips for DISH equipment?**

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Testing queries for Marketing module :-

**• What was the total ad spend on Google for the month of [Month=01, Year=2023]?**

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• **How much was spent on Meta (Facebook/Instagram) ads for local campaigns in [Month=01, Year=2024]?**

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Description automatically generated

**• What was the total sales for the quarter ending [Quarter=2, Year=2023]?A screenshot of a computer

Description automatically generated**

* **How did the stock market index correlate with sales in the first half of [2024]?**

**A screenshot of a computer

Description automatically generated**

* **What was the total spend on Microsoft ads for the year [Year=2024]?**

**A screenshot of a computer

Description automatically generated**

* **How did the dollar-to-pound exchange rate impact sales in the second quarter of [Year=2024]?**

**A screenshot of a computer

Description automatically generated**

* **What was the highest monthly spend on Horizon Video Tier 1 in [Year=2023]?**

**A screenshot of a computer

Description automatically generated**

* **How did the interest rates influence the total ad spend in the last quarter of [Year=2024]?**

**A screenshot of a computer

Description automatically generated**

* **What was the total spend on Simpli.fi campaigns in the first half of [Year=2024]?**

**A screenshot of a computer

Description automatically generated**

* **How did the sales from finance compare to the total sales in the year [Year=2024]?**

**A screenshot of a computer

Description automatically generated**